

Birthday Party FAQs

The **Birthday Party Package** is a personal guided tour of the wildlife park, including a *Meet the Creatures* session, followed by an optional party buffet.

Start Time	Weekdays: 4.30pm, eating at 6pm (if catered) Weekends: 3.30pm, eating at 5pm (if catered)
Cost	£75 deposit (for up to 10 children). Additional £7.50 per child over 10 children (on the day).
Maximum No. Children	20
Food	Option party buffets available: Buffet for up to 10 £70 Buffet for up to 15 £95 Buffet for up to 20 £120
Party Length	1 ½ hours Plus 30 mins for party tea (optional)
Adults	One free adult per child, two free adults for the birthday child.

Please inform us of any specific dietary requirements at least one week prior to the date of the party, you are welcome to bring additional food items to a Twilight Tour party.

Cancellation policy: A full refund on the deposit will be issued for parties cancelled at least 7 days prior to the party. For parties cancelled with 1-7 days' notice 50% of the deposit will be refunded. For parties who do not give notice of cancellation prior to the party date the deposit is not refundable.

Party Buffet Options

Non Catered

Bring your own party picnic, which you are welcome to eat on the tables in our foyer area. We do ask that you leave the foyer space neat and tidy once you have finished eating, please.

Buffet for up to 10 children £70

- Ham, cheese and jam sandwich selection
- Sausage roll slices
- Carrot sticks & cucumber sticks
- 10 biscuits
- 10 packets of crisps
- 1 jug orange juice
- 1 jug blackcurrant juice
- 1 jug water

Buffet for up to 15 Children £95

- Ham, cheese and jam sandwich selection
- Sausage roll slices
- Carrot sticks & cucumber sticks
- 15 biscuits
- 15 packets of crisps
- 1 jug orange juice
- 2 jugs blackcurrant juice
- 2 jug water

Buffet for up to 20 children £120

- Ham, cheese and jam sandwich selection
- Sausage roll slices
- Carrot sticks & cucumber sticks
- 20 biscuits
- 20 packets of crisps
- 2 jugs orange juice
- 2 jugs blackcurrant juice
- 2 jugs water

FAQs

Payment & Planning

When do I need to pay?

The deposit needs to be paid in order to secure the booking, we then take payment per child on arrival if you have more than 10 children attending.

Do I need to confirm numbers?

No! If you have fewer than 10 children we charge a flat rate of £75, if you have more then you just pay per child on arrival. You book your choice of party buffet for up to 10, 15 or 20 children – it's a set buffet, so you don't need to confirm exact numbers.

Do you provide invitations?

We provide a PDF invitation template which you are welcome to print and use.

On the Day

Will there be a member of staff supervising the children?

There will be a member of staff with you for the tour and *Meet the Creatures* session (90 mins total) – the staff member will deliver the session, but we do ask that accompanying adults supervise the children and ensure that they listen to and follow instructions. If you book a party buffet a staff member will not be leading the session, but will be around if you have any questions.

What type of animals will the children meet?

We can never guarantee specific animals, but we'll usually include invertebrates such as giant land snails and stick insects, a lizard such as a bearded dragon and then a tortoise, snake or tenrec.

The Party Buffet (optional)

Do you provide food or drinks for the adults?

No, but you are welcome to bring additional items for the adults if you wish. Please pop these on a separate table from the catered buffet.

Do you provide a cake?

No, although we can provide a plain sponge cake at extra cost if you wish. You are welcome to bring your own cake.

Can I play music at the party buffet?

You are welcome to bring along a CD player / speakers to play party games during the buffet if you wish.

Can I bring decorations?

The party tea is in our wildlife park foyer area, or the Science Pod (depending on availability). You're welcome to bring along a few decorations if you wish, but please make sure they are put up safely and do not damage the walls / tables.

Can I bring my own food?

You are welcome to bring a picnic to have in the wildlife park foyer, rather than booking a party buffet. We do ask that you keep to the half hour slot for tea, and that you leave the area neat and tidy after your picnic.

Other Info

Do you provide party bags?

No, but we provide an animal mask for each child during the party buffet. You are welcome to bring your own party bags if you wish.